

Diploma of Leadership and Management BSB51915

Develop your knowledge and experience and gain contemporary leadership and management skills applicable to a range of enterprise and industry contexts.

This Diploma is designed to further develop your skills in planning, organising, implementing and monitoring workloads, and to develop your ability to communicate effectively to support individuals and teams to meet organisational or enterprise requirements.



Be challenged to plan, design, apply and evaluate solutions to unpredictable problems, and identify and analyse information from a variety of sources.

The following 12 nationally recognised units are completed at Jenard Training in Hobart, as in-centre workshops. You also have the choice of completing your training online or by self-paced workbook.

BSBWOR502 Lead and manage team effectiveness

BSBMGT517 Manage operational plan

BSBLDR502 Lead and manage effective workplace relationships

BSBLDR501 Develop and use emotional intelligence

Up to four of the following units may be replaced by any of the Group A units on the following page and completed as a self-paced unit:

BSBHRM405 Support the recruitment, selection and induction staff

BSBMGT516 Facilitate continuous improvement

BSBPMG522 Undertake project work

BSBRISK501 Manage risk

Up to four of the following units may be replaced by any of the Group A or Group B units on the following page and completed as a self-paced unit:

BSBHRM512 Develop and manage performance-management processes

BSBLED501 Develop a workplace learning environment

BSBADM502 Manage meetings

BSBHRM513 Manage workforce planning

For more information:

Packaging Rules

Total number of units = 12 4 core units 8 elective units:

- 4 elective units must be selected from Group A
- up to 4 may be additional units from Group A or Group B
- if not listed below, up to 2 electives may be from Diploma or above in the Business Services Training Package

Elective units must be relevant to the work environment and the qualification, maintain the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome.

Group A

BSBCUS501 Manage quality customer service
BSBFIM501 Manage budgets and financial plans
BSBHRM405 Support the recruitment, selection and induction of staff
BSBINN502 Build and sustain an innovative work environment
BSBIPR501 Manage intellectual property to protect and grow business
BSBLDR503 Communicate with influence
BSBLDR504 Implement diversity in the workplace
BSBMGT502 Manage people performance
BSBMGT516 Facilitate continuous improvement
BSBMGT518 Develop organisation policy
BSBMGT519 Incorporate digital solutions into plans and practices
BSBMGT520 Plan and manage the flexible workforce
BSBPMG522 Undertake project work
BSBRISK501 Manage risk
BSBWHS501 Ensure a safe workplace
BSBWOR501 Manage personal work priorities and professional development

Group B

BSBADM502 Manage meetings
BSBCOM503 Develop processes for the management of breaches in compliance requirements
BSBFRA502 Manage a franchise operation
BSBHRM511 Manage expatriate staff
BSBHRM512 Develop and manage performance-management processes
BSBHRM513 Manage workforce planning
BSBINM501 Manage an information or knowledge management system
BSBINN501 Establish systems that support innovation
BSBLED501 Develop a workplace learning environment
BSBMGT521 Plan, implement and review a quality assurance program
BSBMKG507 Interpret market trends and developments
BSBREL502 Build international business networks
BSBSLS501 Develop a sales plan
BSBSLS502 Lead and manage a sales team
BSBSUS501 Develop workplace policy and procedures for sustainability