

## BSB42015 Cert IV in Leadership and Management Group A - Timetable 2018/19

A total of 12 units of competency must be successfully completed to gain this qualification

(C) indicates a mandatory core unit (A) = group A elective; (B) = group B elective

All workshops are from 9.15am - 3.30pm

BSBLDR401 Communicate effectively as a workplace leader (C)	Wed 14 Feb 2018
BSBLDR402 Lead effective workplace relationships (C)	Wed 14 March 2018
BSBLDR403 Lead team effectiveness (C)	Wed 18 April 2018
Program review, learner progress meetings	
BSBMGT402 Implement operational plan (C)	Wed 16 May 2018
BSBWOR404 Develop work priorities (A)	Wed 13 June 2018
BSBMGT401 Show leadership in the workplace (B)	Wed 11 July 2018
BSBCUS403 Implement customer service standards (B)	Wed 15 August 2018
Program review, learner progress meetings	
BSBLDR501 Develop and use emotional intelligence (B)	Wed 17 Oct 2018
TAEDEL404A Mentor in the workplace (A)	Wed 28 Nov 2018
BSBINN301 Promote innovation in a team environment (A)	Wed 13 Feb 2019
BSBRSK401 Identify risk and apply risk management (B)	Wed 13 March 2019
Program review, learner progress meetings	
BSBMGT403 Implement continuous improvement (A)	Wed 1 May 2019

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